



INSTITUT LUXEMBOURGEOIS
DE RÉGULATION

A collaborative approach towards a higher level of cybersecurity

Sheila Becker

17th October 2023



Since 2011

- Security Measures in place for Telecom Operators
 - Operators need to provide every year results of their Risk Assessment



Since 2019

ILR – Institut Luxembourgeois de Régulation:

- Competent Authority for :
 - Energy
 - Drinking Water
 - Transport
 - Digital Infrastructure
 - Health
 - DSP





INSTITUT LUXEMBOURGEOIS
DE RÉGULATION

ILR'S COLLABORATIVE APPROACH



Service NISS



collaborative, market-oriented approach

Operators share their experiences



Expertise in risk based approach, Neutrality and independence



common baselines for **cyber risk assessments**.

Objectives in the NIS context

- Apply same principles to OES than for Telecom Operators:
 - Common and sector specific baseline for Risk Assessment
 - Provide operators a tool / platform for :
 - *Security measures;*
 - *Incident notification;*
- Means for every sector to:
 - Hold several workshops with the Operators of the different sectors;
 - Define together the common sector specific baseline;



Idea / Objective

- Assuring a common high-level security in all the sectors;
- Achieving a complete view of the sectors on basis of operators individual reports;
- Exchanging information in and with the sectors on risks, vulnerabilities, and threats.



INSTITUT LUXEMBOURGEOIS
DE RÉGULATION

SUPERVISION UNDER NIS1

Obligations for operators of essential services (OES)

- Notification of significant incidents

<https://niss-notification.ilr.lu/>

- Per sector: thresholds based on operational impact
- Impact on availability, confidentiality, integrity of data/networks

Règlement ILR/N22/6 du 03 août 2022

Règlement ILR/N22/6 du 3 août 2022 portant définition des modalités de notification et des critères des incidents ayant un impact significatif sur la continuité des services essentiels du secteur infrastructure numérique

Règlement ILR/N22/5 du 03 août 2022

Règlement ILR/N22/5 du 3 août 2022 portant définition des modalités de notification et des critères des incidents ayant un impact significatif sur la continuité des services essentiels du secteur santé

Règlement ILR/N22/2 du 15 juin 2022

Règlement ILR/N22/2 du 15 juin 2022 portant définition des modalités de notification et des critères des incidents ayant un impact significatif sur la continuité des services essentiels du secteur transport – sous-secteur transport routier

Règlement ILR/N22/1 du 22 février 2022

Règlement ILR/N22/1 du 22 février 2022 portant définition des modalités de notification et des critères des incidents ayant un impact significatif sur la continuité des services essentiels du secteur transport – sous-secteur transport ferroviaire

Step

 Introduction
... Contact
... Preliminary notification 

Introduction

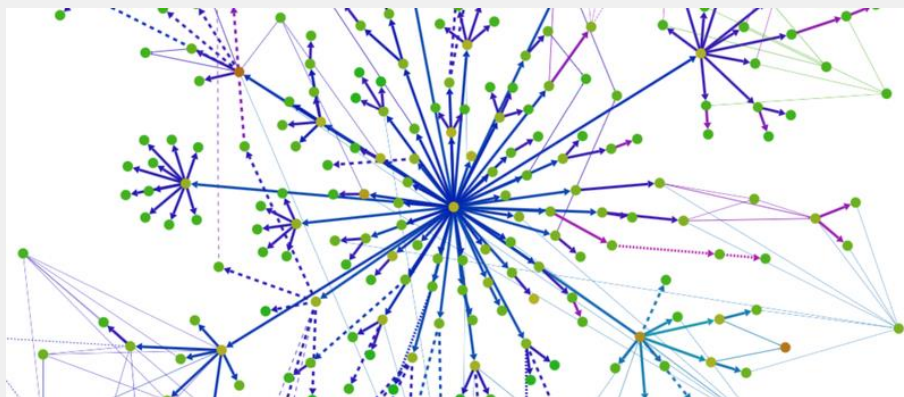
The operators have to notify their National Regulatory Authority (NRA) in case of incident having a significant impact on essential services and affecting networks or information systems. The notification happens in at least two steps:

- The operator has to fill a preliminary notification within 24 hours after having discovered the incident.
- The operator then needs to fill a complete notification after maximum 15 days of the preliminary notification. Or, in case the incident would be insignificant, to notify it to the ILR within the same timeframe.
- If after the final notification new important information is discovered by the operator, he has to submit an additional notification during 2 months of the final notification. An additional notification is basically an update of the final notification.

Obligations for operators of essential services (OES)

Règlement ILR/N22/7 du 15 septembre 2022 portant sur la notification des mesures de sécurité à prendre par les opérateurs de services essentiels - NISS.

- Notification of security measures
 - Risk Assessment
 - Security Objectives
 - Dependencies to other essential services



Security Objective (ENISA)		Level
SO1: Information security policy Establish and maintain an appropriate information security policy	Sophistication level 0 (N/A)	
	Sophistication level 1 (basic)	
	Sophistication level 2 (industry standard)	
	Sophistication level 3 (state of the art)	
SO2: Governance and risk management Establish and maintain an appropriate governance and risk management framework, to identify and address risks for the communications networks and services.	Sophistication level 0 (N/A)	
	Sophistication level 1 (basic)	
	Sophistication level 2 (industry standard)	
	Sophistication level 3 (state of the art)	
SO3: Security roles and responsibilities Establish and maintain an appropriate structure of security roles and responsibilities.	Sophistication level 0 (N/A)	
	Sophistication level 1 (basic)	
	Sophistication level 2 (industry standard)	
	Sophistication level 3 (state of the art)	
SO4: Security of third-party dependencies Establish and maintain a policy, with security requirements for contracts with third parties, to ensure that dependencies on third parties do not negatively affect security of networks and/or services.	Sophistication level 0 (N/A)	
	Sophistication level 1 (basic)	
	Sophistication level 2 (industry standard)	
	Sophistication level 3 (state of the art)	

Risks Assessments - Reports we get:

Having as common baseline:

- Set of Primary Assets
- Set of Secondary Assets (scenarios)
- Set of Threats
- Set of Vulnerabilities
- Common risk acceptance level

What the operators provide in their reports:

- Combine the primary assets with the different scenarios
 - Assess the impact and the propability of a threat
- Defining the risk level

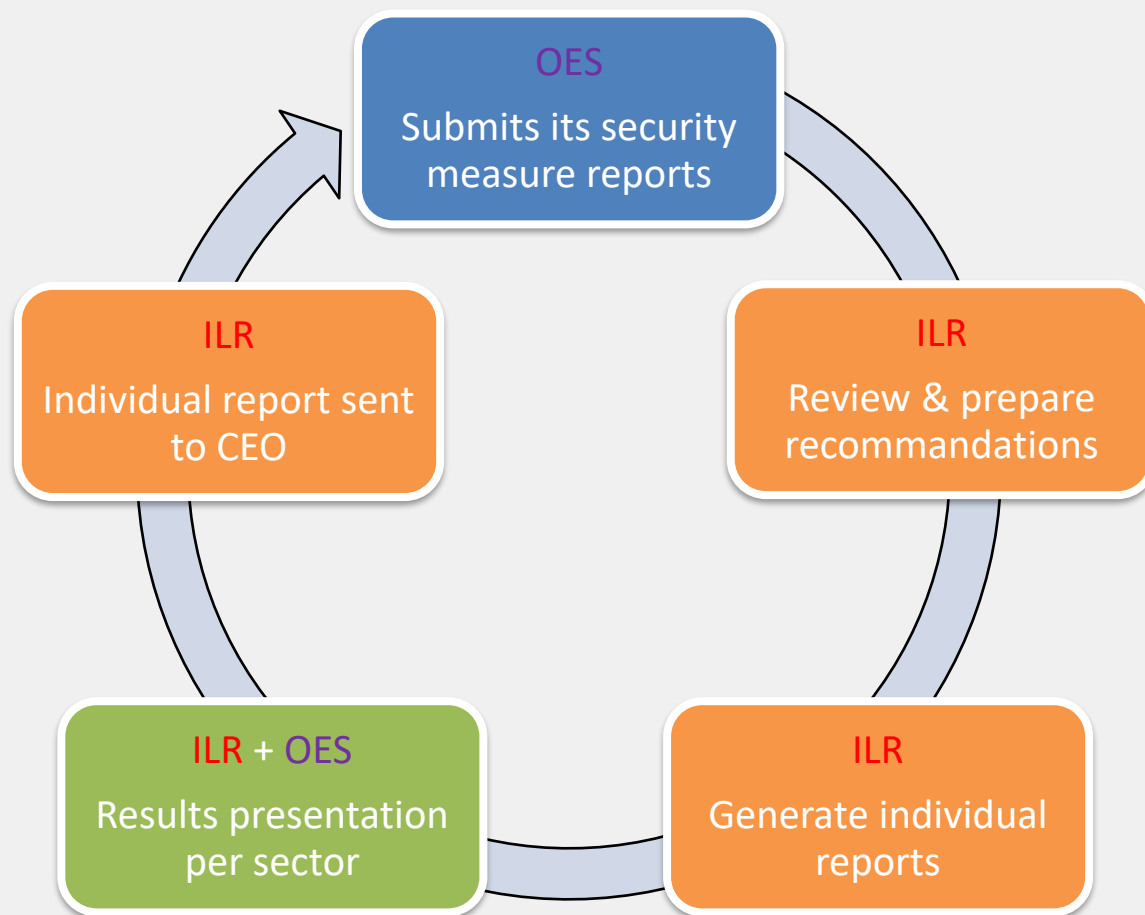
Risk acceptance level

8

Likelihood of occurrence

	0	1	2	3	4	5
Impact						
Low	0	1	2	3	4	5
Medium	0	2	4	6	8	10
High	0	3	6	9	12	15
Very high	0	4	8	12	16	20

Current regulatory cycle





INSTITUT LUXEMBOURGEOIS
DE RÉGULATION

INFORMED GOVERNANCE AND ITS BENEFITS FOR SUPERVISION

Does the current approach deliver comparable reports?

→ Not really as entities need to

- Qualify **impacts (CIA)**.
- Qualify the **probability of threats**.
- Qualify **ease of exploitation of vulnerabilities**.

Having a common set of primary assets, does not mean that entities take the same scenarios into consideration.

(scenario = threat that exploits a vulnerability of a secondary asset)

There is NO chances, that two distinct entities perform a comparable risk assessment, unless they coordinate and get factual information.

Basics of informed governance

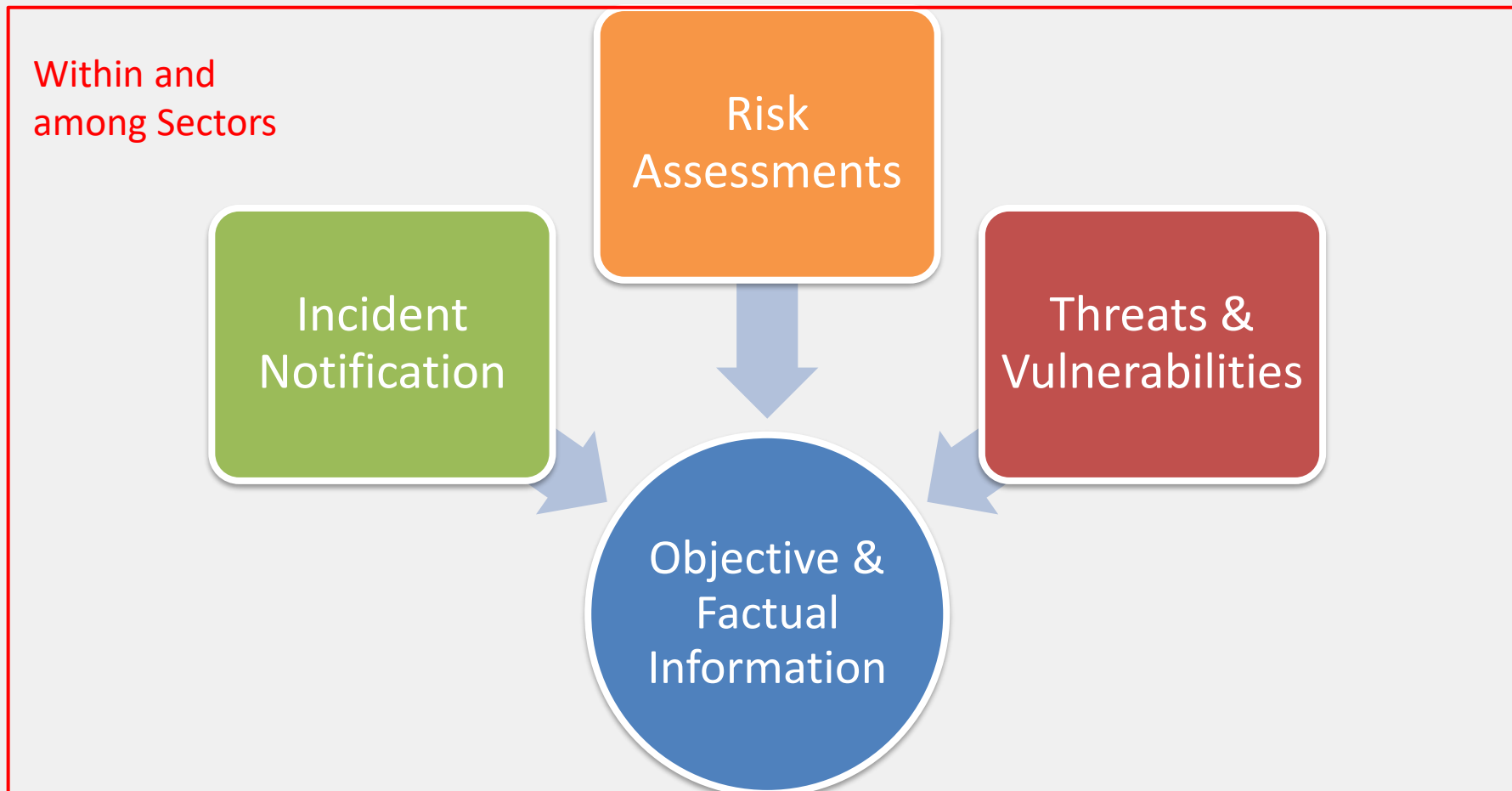
- **Interdependences** between systems are growing and complex, cyber security is **no more an individual challenge**, there is too much at stake.
- Risk management decisions should be **reliable, comparable** and **repeatable**.
- **Risk management decisions** should be taken upon as **FACTUAL INFORMATION** as possible.
- **Collaboration** is a **MUST**, **common taxonomies** are required
- **Coordinated guidance** is needed.
- **OCDE document: 2015** - Recommendation of the Council on [Digital Security Risk Management for Economic and Social Prosperity](#)

Overall Goal of NIS1 and NIS2

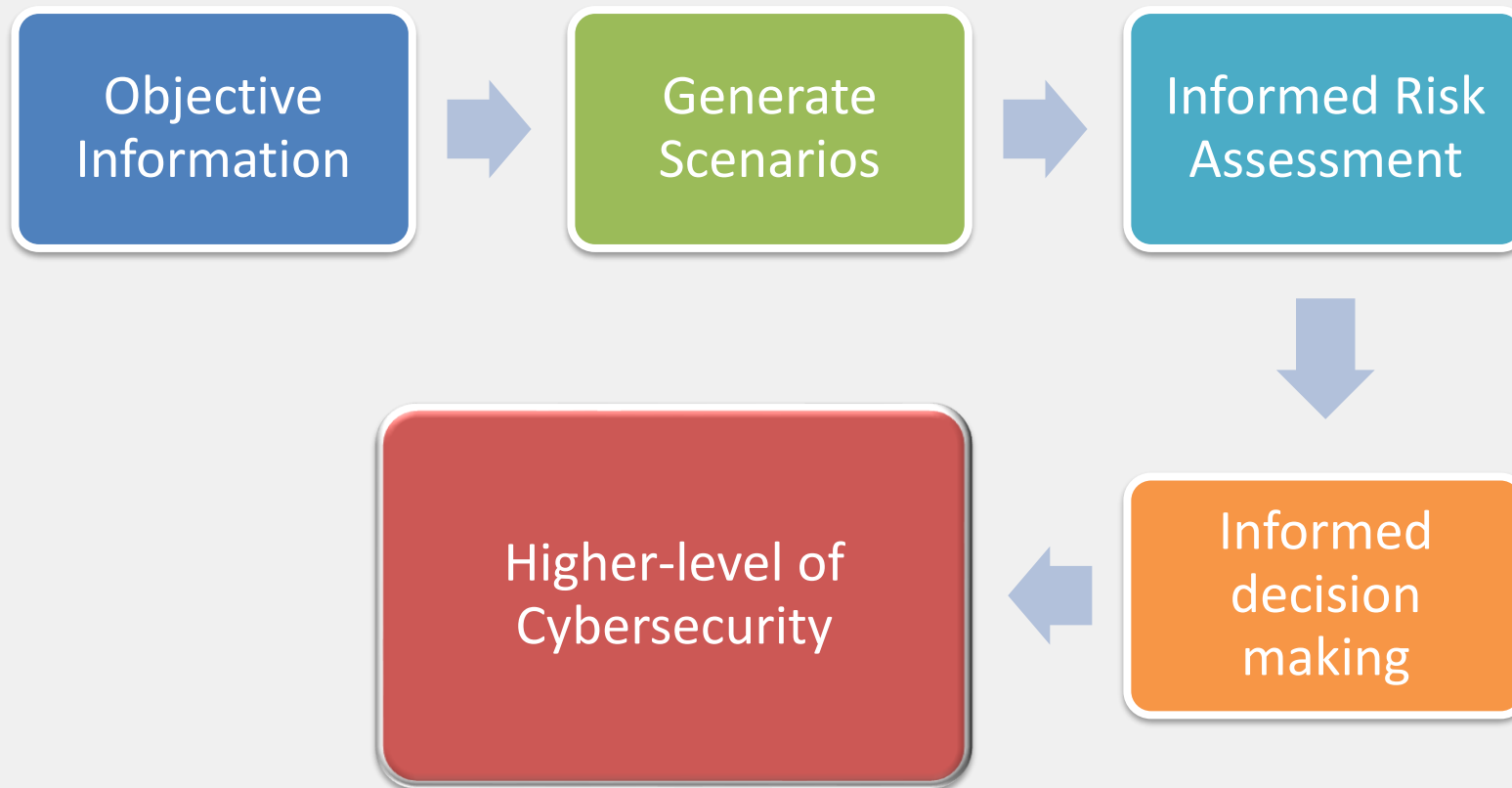
Achieve **high levels of cybersecurity** of network and information systems **across the EU**.



Informed Governance



Informed Governance

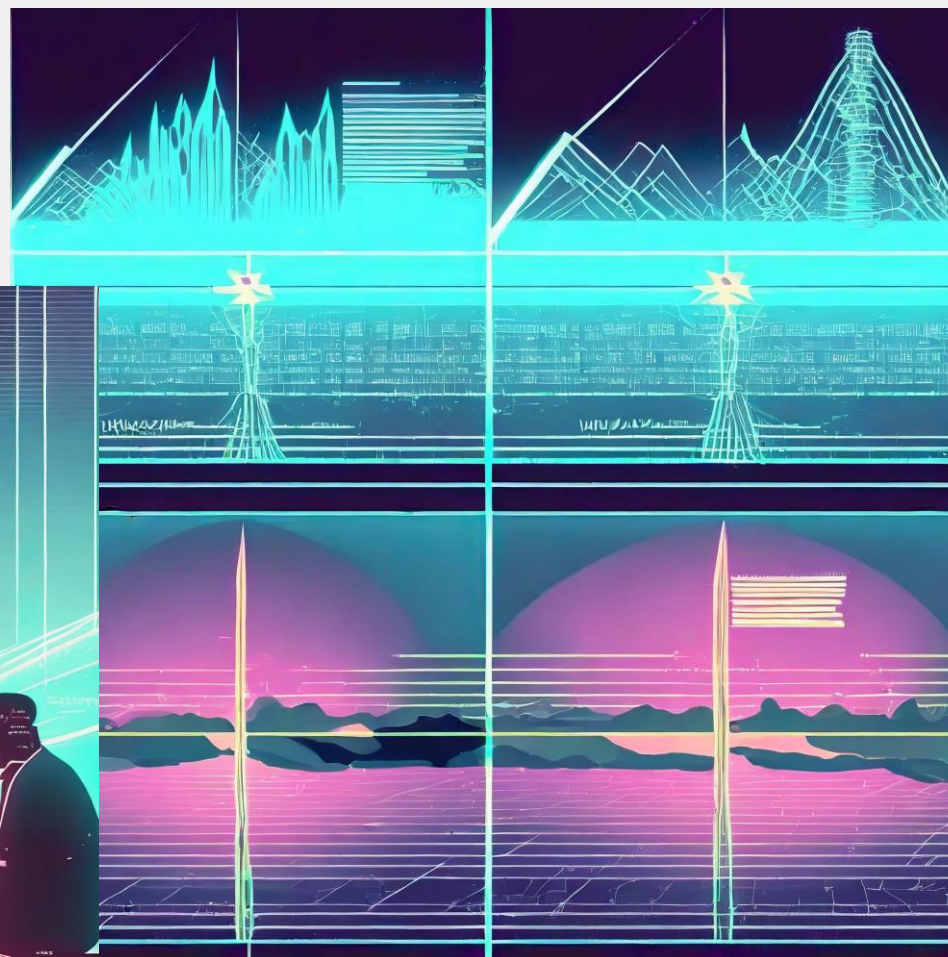


Why submit to ILR:

- risk analysis, dependencies, security objectives, &
- Incidents ?



Creation of Scenarios



Collaborative approach

- Situational Awareness and incidents must be distilled into scenarios & metrics:
 - Selection of **common scenarios**
 - Qualification of
 - *Threats*
 - *Vulnerabilities*
 - *Effectiveness of treatments*
- Creation of a commonly agreed **taxonomy**
- Raw data must be distilled into **situational awareness (SA)**

→ Creating guidelines on minimum risk scenarios to be considered by OES together with the sectors.



provide valuable
feedback



get factual information



increase the maturity
of the sector



reduce systemic risk





INSTITUT LUXEMBOURGEOIS
DE RÉGULATION

SERIMA – A COMMON PLATFORM

Regulatory cycle

- Creating a cyclic process as the environment is constantly evolving;
- Achieving a holistic risk assessment approach;
 - Raising awareness and guidance to operators for:
 - What activities of operators for delivery of the essential service could be at stake;
 - What threats and vulnerabilities could have an impact on those activities;
- Establishing a systematic approach to manage the increasing complexity.



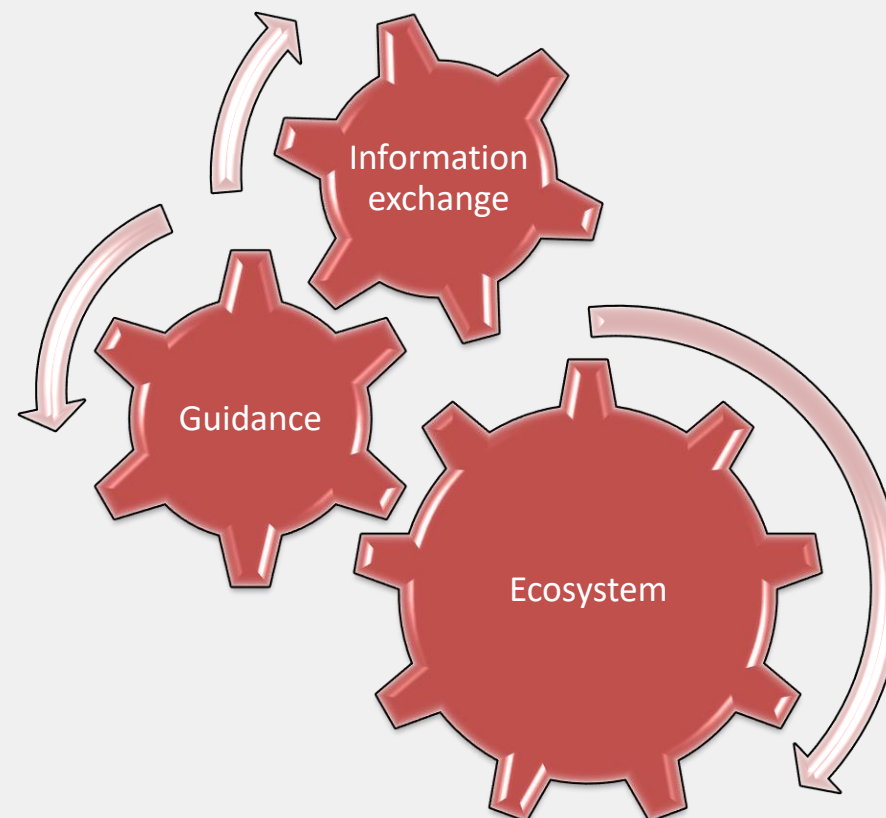
- Modelling the **Luxembourg ecosystem** for the essential entities;
- Perform **risk analysis and systemic risk simulations**;
- Encourage **information exchange**.

Establish the key values:

- Information;
- Awareness;
- Collaboration.

In order to:

- Creating an ecosystem;
- Promoting information exchange within and among sectors;
- Establishing guidance where needed in collaboration with the ecosystem.





INSTITUT
LUXEMBOURGEOIS
DE RÉGULATION



Service NISS



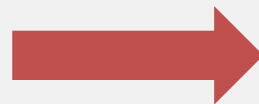
LHC
Luxembourg House
of Cybersecurity





INSTITUT LUXEMBOURGEOIS
DE RÉGULATION

SUPERVISION UNDER NIS 2



Many companies are unaware that they will be subject to **NIS 2** from **18 October 2024** onwards.

New Sectors



Telecom



Trusted Service
Providers



Waste Water



Managed Service
Providers



Public
administration



Space



Food Production



Postal Services



Manufacturing



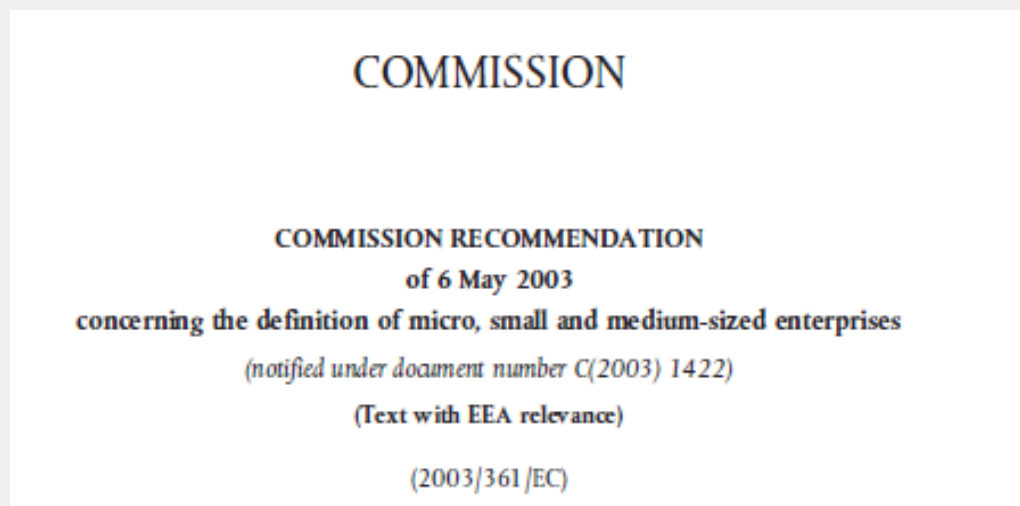
Providers of
Social Networks



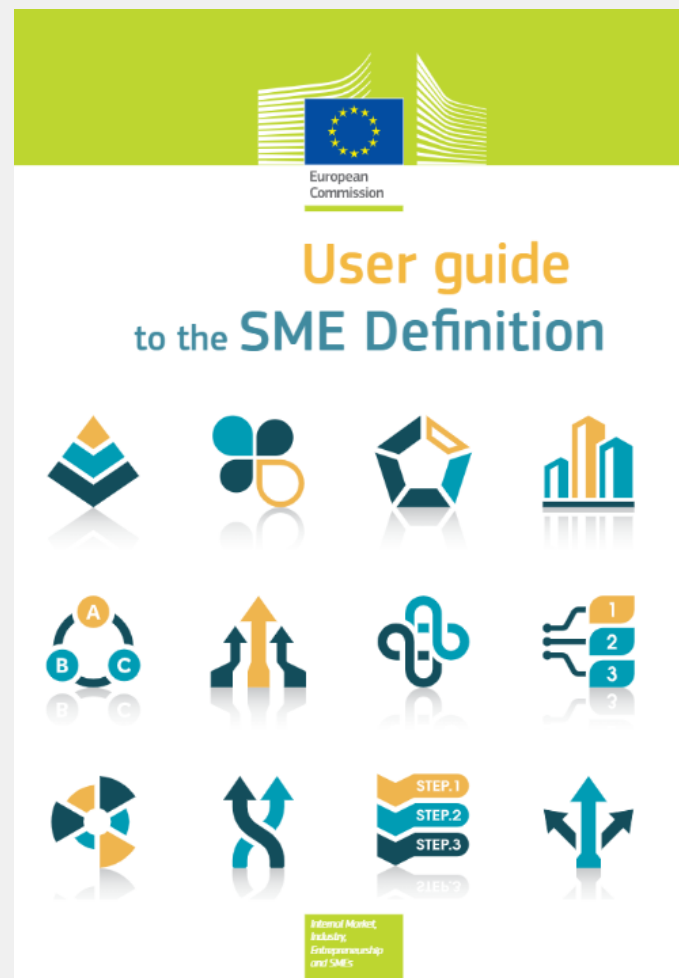
Waste
Management

What to know about the size-cap?

Definition of SME in NIS2



Helpful Guidelines* :



* European Commission, Directorate-General for Internal Market, Industry, Entrepreneurship and SMEs, *User guide to the SME definition*, Publications Office, 2020, <https://data.europa.eu/doi/10.2873/255862>

Different entity sizes:

- Large entity
- Medium
- Micro & Small

Thresholds (Article 2)

Enterprise category	Headcount: annual work unit (AWU)	Annual turnover	or	Annual balance sheet total
Medium-sized	< 250	≤ EUR 50 million	or	≤ EUR 43 million
Small	< 50	≤ EUR 10 million	or	≤ EUR 10 million
Micro	< 10	≤ EUR 2 million	or	≤ EUR 2 million

* European Commission, Directorate-General for Internal Market, Industry, Entrepreneurship and SMEs, *User guide to the SME definition*, Publications Office, 2020, <https://data.europa.eu/doi/10.2873/255862>

Partnership and linked entities

- Autonomous entity
- Partner entity
- Linked entity

The categories are:

- **autonomous**: if the enterprise is either completely independent or has one or more minority partnerships (each less than 25 %) with other enterprises (see page 16: 'Am I an autonomous enterprise?');
- **partner**: if holdings with other enterprises rise to at least 25 % but no more than 50 %, the relationship is deemed to be between partner enterprises (see page 18: 'Am I a partner enterprise?');
- **linked enterprise**: if holdings with other enterprises exceed the 50 % threshold, these are considered linked enterprises (see page 21: 'Am I a linked enterprise?').

Classification Scheme

Introduction of a **size-cap** with the concept of:

- **‘essential’** entities (‘large-sized’) **by default** if:
 - at least **250 employees**
 - or **50 million euros** in sales
- **‘important’** entities (‘middle-sized’) **by default** if:
 - at least **50 employees**
 - or **10 million euros** in sales

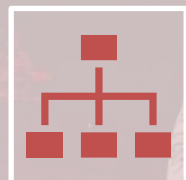
Member States may identify ‘small-sized entities’

- with a **high risk profile**
- or that are the **sole provider of a service.**

Self-registration process!!

Supervision

- ‘essential’ entities
 - *ex-ante & ex-post supervision*
- ‘important’ entities
 - *ex-post supervision*
- On-site inspections
- Regular audits



Cybersecurity as a Top Management Priority



Cyber Hygiene



Supply Chain Cybersecurity

RISK MANAGEMENT



INSTITUT LUXEMBOURGEOIS
DE RÉGULATION

nis2@ilr.lu

17, rue du Fossé
Adresse postale
L-2922 Luxembourg

T +352 28 228 228
F +352 28 228 229
info@ilr.lu

www.ilr.lu